






PERSONAL INFORMATION



Andreas Krampitz

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WORK EXPERIENCE

01/10/2004–01/08/2011

IT-specialist

German air force
Fliegerhorstallee 1, 06917 Holzdorf (Elster) (Germany)
<http://www.luftwaffe.de/>

- Support the air surveillance service with network connections with counterparts across Europe and first and second level support for around 30 clients.
- Leading a team with a maximum of ten soldiers.
- Working with a UNIX-based operation system with a costume graphical user interface.
- Get the vocational training to a systems integration specialists.
- Doing first and second level support for a six-month Projekt with around 30 clients and four lecture rooms with around twenty PC's each.
- Creating a VPN based solution to do first and second level support from another military base.- Gain experience with UNIX, Linux, Windows Server 2000 and Windows 2000 clients.

Business or sector Air Force

01/04/2013–01/09/2013

IT-specialist

aam IT GmbH, Hannover (Germany)

- 1st and 2nd level support for the operation of a data center
- Programming and maintaining the data center software written in shell script.
- 1st level support for the customers and suppliers of the data centre- Project management in projects including redesign of software and change of operation system.

01/09/2013–01/02/2017

IT-specialist

Mobil-ISC GMBH
Raiffeisenstraße 12, 31275 Lehrte Hannover (Germany)
<https://www.mobil-isc.de/>

- 1st and 2nd level support for the operation of a data center
- Programming and maintaining the data center software written in shell script.
- 1st and 2nd level support for the clients of the data centre- Project management in projects including redesign of software and change of operation system.

Business or sector Financial and insurance activities

01/02/2017–Present

Computer systems analyst

Mobil ISC GmbH, Hannover (Germany)

- 1st and 2nd level support for the operation of a data center
- Failure analytics and solution finding for the current piece of software.
- Consulting in the project for the upcoming piece of software
- Software development in shell for Unix and Linux system architecture.- Establishment of a software development process influence by Scrum.

EDUCATION AND TRAINING

04/04/2016–07/04/2016 **ITIL Foundation certificate in IT Service Management**
 APMG International, München (Germany)

PERSONAL SKILLS

Mother tongue(s) German

Other language(s)	UNDERSTANDING		SPEAKING		WRITING
	Listening	Reading	Spoken interaction	Spoken production	
English	C1	B2	B2	B2	B1

Levels: A1 and A2: Basic user - B1 and B2: Independent user - C1 and C2: Proficient user
 Common European Framework of Reference for Languages

Communication skills - good communication skills gained through my experience as 1 and 2 level support

Job-related skills - good command of quality control processes
 - high expectations for me and my work
 - high stress tolerance and good self organization skills

Digital skills	SELF-ASSESSMENT				
	Information processing	Communication	Content creation	Safety	Problem solving
	Proficient user	Proficient user	Proficient user	Proficient user	Proficient user

Digital skills - Self-assessment grid

- knowledge of the programming languages shell, java and c# / dot net
 - experience with the standard office tools (Word, Excel, PowerPoint)

Driving licence AM, B